



Rita Ramalho
Director, Global Indicators Group

December 16, 2019

Ms. Sylvia Sidrak
Andersen Tax & Legal Egypt
46 El Thawra street
Heliopolis Cairo 11341, Egypt

Dear Ms. Sidrak,

Thank you for sharing your important expertise for *Doing Business 2020*. The study successfully launched on October 24, 2019 and your contributions were essential to ensuring the quality and timeliness of the data. You help the world learn about business regulations in your economy by generously responding to *Doing Business* questions. And together we are improving people's livelihood, as the *Doing Business* study helps governments identify and implement regulatory reforms that encourage efficiency and support freedom to do business. Worldwide, 115 economies made it easier for local entrepreneurs to do business with 294 reforms since May 2018.

We are delighted to send you this enclosed Certificate of Appreciation to acknowledge all the time and effort you spent in the development of the *Doing Business* indicators. You may have noticed this year's package does not contain a printed report. The research and data arm of the World Bank Group, Development Economics Vice Presidency (DEC), has recently stopped printing all reports to conserve paper and environmental resources. Thus, the *Doing Business* study is not printed anymore and is only available in PDF format on the website <http://www.doingbusiness.org>. We understand this news may come as a surprise. This is a part of the World Bank Group's continued commitment to urgent action to mitigate the effects of climate change, and we hope you understand and support our need to rely fully on digital resources instead of paper.

Please know that you are very important to the *Doing Business* team and the World Bank Group. If you wish to share your thoughts with us, we invite you to contact doingbusiness@worldbank.org. We also invite you to visit the interactive *Doing Business* website where we have acknowledged your important contribution to the project in our "Contributors" section according to your wishes. The website provides more detailed information on the methodology and background studies and permits customized queries and cross-country comparisons of the indicators.

Your participation in *Doing Business* makes an impact to empower entrepreneurs and we would be honored to continue collaborating with you for future editions. We all know people in our lives who work for a small business or have started their own business. Indeed, many *Doing Business* experts have launched their own professional firm. We dedicate *Doing Business* research to you and the local businesses in your country that are the engine for growth enabling families, communities and economies to prosper.

With best regards,

A handwritten signature in black ink that reads "Rita Ramalho".

Rita Ramalho
Director